

# **BANKS DISCUSSION**

STUDENT A's QUESTIONS (Do not show these to student B)

- 1) Do you like banks?
- 2) What are the good things about banks?
- 3) What are the bad things about banks?
- 4) What do you think of bank charges?
- 5) Are bank workers always helpful?
- 6) Has a bank ever made a mistake with your account / money?
- 7) Would you like to work for a bank?
- 8) Have you ever taken out a bank loan or overdraft?
- 9) What do you think of the Islamic banking concept of forbidding interest rates?
- 10) Would you like to use the services of an offshore bank?

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# **BANKS DISCUSSION**

STUDENT B's QUESTIONS (Do not show these to student A)

- 1) Are banks the best place to keep your money?
- 2) What makes you angry about banks?
- 3) Have you ever met your bank manager?
- 4) What banking services do you like most?
- 5) Do you ever have to wait a long time in the bank to get served?
- 6) What changes would you like to see in the way banks operate?
- 7) Are interest rates too high or too low in your country?
- 8) What are the differences between commercial, investment and merchant banks?
- 9) Do you use Internet banking services?
- 10) How often have you used a piggy bank?

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